**User stories**

**Ecom**

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| **As a:** | **I want:** | **So that:** | **Acceptance criteria** | **Priority**  **(MoSCoW)** |
| Customer | To create an account | My personal details will be saved | -Customers can only create and account with a real email address | Must |
| Customer | To upload a product for sale | I can sell the product to anyone on the platform | -Users can upload a picture, description and price of the product they want  -The product should be listed and visible to all other customers | Must |
| Customer | To browse through the available products | I can decide what to buy | -The customer can see all available products on the website | Must |
| Customer | Purchase a product | I can own that product | -The product is added to the purchase history of the client  -The product is marked as owned  -Related balance update is applied | Must |
| Customer | Product filter/search function | I can quickly find what I am looking for | -A search bar with partial name search  -A list of filters e.g. price, category | Should |
| Customer | Shopping cart functionality | I can purchase multiple products at once | -Products can be added/removed from the shopping cart  -Checking out purchases all items in the cart  -Shopping cart shows individual and total price of the products inside | Should |
| Customer | To view my purchase history | I can see the previous purchases I’ve made | -Purchase history can be accessed from the profile page of the user.  -Shows a list of previous orders, each of which contains one or more products. | Should |
| Customer | To pay with a card | I can pay more conveniently | -Integration with real payment service  -Website makes a real transaction after payment step | Could |
| Customer | To be able to contact the customer support | I can quickly get assistance related to using the website when needed | -Users can access the customer support (the admin users) via chat. | Could |
| Admin | To delete a product when needed | All products are compliant with the terms of service of the website | -The user can select a product and delete it | Could |
| Admin | To see user data related to ongoing orders | I can assist the user in case there is an issue with the order | -The admin can request non-sensitive user information regarding a recently made order | Should |
| Admin | To be able to ban customers | Scammers and bad-mannered users are not permitted to use the service | -The admin can the list of past purchases of a product together with customer reviews about it | Should |
| Customer | To write a review on a product I have purchased | I can share my opinion on a given product | -The user should be able to rank the product from 1 to 5  -The user should be able to write a short comment regarding the product  -A review is possible only if the user owns the product | Should |